

# PRIVACY POLICY

**Last updated:** 20/01/2026

## Your privacy matters:

This Privacy Policy explains how your personal information is collected, used, and protected when you visit this website, make an enquiry, book a service, or purchase a product.

I am committed to handling your information with care, respect, and transparency.

## Who I am:

This website is operated by **Raj Holness**.

Email: [info@rajholness.co.uk](mailto:info@rajholness.co.uk)

Website: [www.rajholness.co.uk](http://www.rajholness.co.uk)

Products sold through the shop are created and fulfilled under **Handmade By Yours Truly**, which operates as the fulfilment and creative arm of my work.

## What information is collected:

Depending on how you interact with the website, I may collect:

- Your name
- Email address
- Phone number
- Information shared through enquiry or booking forms
- Information needed to deliver services or products
- Payment details (processed securely via third-party providers)

You only need to provide what is necessary for the service or enquiry you are making.

## How your information is used:

Your information is used to:

- Respond to enquiries
- Arrange consultations, coaching, or speaking engagements
- Deliver purchased products or services
- Communicate clearly about bookings or orders
- Meet legal or administrative requirements

Your information is **never sold or shared** for marketing purposes.

### **Sensitive information:**

Some forms may invite you to share personal or sensitive information. You are never required to disclose anything you are not comfortable sharing.

Any sensitive information provided is treated with care and used only to ensure support or services are appropriate.

### **How your information is stored:**

Your information is stored securely using reputable platforms such as:

- Website hosting services
- Email and form providers
- Secure payment processors

Reasonable steps are taken to protect your data from unauthorised access.

### **Cookies:**

This website may use cookies to improve functionality and understand how visitors use the site.

You can control or disable cookies through your browser settings if you wish.

### **Your rights:**

You have the right to:

- Request access to your personal data
- Ask for corrections to be made
- Request deletion of your data where appropriate
- Withdraw consent at any time

To make a request, please contact [info@rajholness.co.uk](mailto:info@rajholness.co.uk)

### **Changes to this policy:**

This Privacy Policy may be updated from time to time. Any changes will be reflected on this page.

### **Contact:**

If you have any questions about this policy or how your information is handled, you can contact:

[info@rajholness.co.uk](mailto:info@rajholness.co.uk)

# TERMS & CONDITIONS

**Last updated:** 20/01/2026

Some forms may invite you to share personal or sensitive information. You are never required to disclose anything you are not comfortable sharing.

Any sensitive information provided is treated with care and used only to ensure support or services are appropriate.

## Scope of services

This website offers:

- Coaching services
- Speaking engagements
- Digital products
- Physical products
- Consultations

Each service is offered with clear boundaries and expectations.